

Quality Policy

At **PRODESA Group**, quality is a cornerstone of our business and a constant commitment to our customers, employees, and other stakeholders. Our Quality Policy sets forth the principles and guidelines that govern all our operations, ensuring that every product, project, and service meets the highest standards of excellence.

We are committed to consistently meeting the needs and expectations of those who place their trust in us, by promoting continuous improvement, process efficiency, and the active participation of our entire team. This policy reflects our vision and values, and represents a commitment made by the entire organization to strengthen trust, innovation, and excellence in everything we do.

1 Customer satisfaction

Meet and exceed the expectations of customers and stakeholders.

2 Continuous improvement

Optimize processes to improve efficiency and quality.

3 Regulatory compliance

Comply with regulations, laws, and commitments made.

4 Employee participation

Promote engagement, accountability, and ongoing training.

5 Risk management

Minimize operational, occupational, and environmental risks.

6 Innovation and excellence

Incorporate innovative solutions that enhance quality and competitiveness.